

Veterinary Service Specialist Certificate

Department: Veterinary Technology

Program/Major Code: CRTVSS/VSS

CIP Code: 01.8203

Total Program Credits: 16

www.pima.edu/vet-service



Program Details

The Veterinary Service Specialist Certificate (VSSC) is designed for individuals seeking entry into the veterinary field with a focus on client relations. This stackable Level 1 certificate is embedded within Pima Community College's Veterinary Technology AAS degree and provides essential training for careers such as:

- Veterinary Customer Service Representative
- Veterinary Receptionist
- Veterinary Clinic Manager
- Hospital Director

Career Options/Outcomes

The courses required for the certificate highlight key attributes that are desirable for veterinary clinical support staff including scheduling, customer relations, empathetic understanding, science and chemistry fundamentals and communication skills.

Skills Gained

- **Apply** the concepts of the scientific method.
- **Describe** how culture, social or behavioral influences people and/or their actions.
- **Communicate** effectively in veterinary practice, with spoken written and computer skills.
- **Demonstrate** appropriate clinical organization and scheduling by utilizing problem solving skills.

Academic Options

The VSSC is a prerequisite for application and acceptance into PCC's Veterinary Technology AAS program. By completing this certificate, students gain critical communication skills that set them apart, ensuring success in both their education and future careers.

Important Information: To receive your Company Tuition Benefits and Pearson Academic Support Services, please make sure to create an inquiry through your company's specific benefits page. Please do not apply directly to PIMA Community College.

Semester Pathway

Semester 1

CTE	Communication	3 credits
CTE	Mathematics or Science (BIO 150IN)	4 credits
CTE	Social & Behavioral Science (PSY 132 or SOC 101)	3 credits
HRP 200	Veterinary Customer Service	2 credits
STU 100	College Success and Career Planning	1 credits
VET 100	Introduction to Veterinary Technology	3 credit

Total Credits: 24